



TECHNICAL REPORT

ON

STUDENT INDUSTRIAL WORK EXPERIENCE SCHEME

(SIWES)

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S.O OLADOSU TRADING STORE & COMPANY NIG LTD AMULEGBE

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DEDICATION

This report is dedicated to Almighty GOD who guides me throughout the completion of my SIWES program and for his mercies, loving, kindness towards me and provision of life.

ACKNOWLEDMENT

My praise goes to almighty God for his grace and mercy over my life, towards the success of my SIWES. And to my lecturers who guided me well diligently and to my entire staff in S.O OLADOSU TRADING STORE& COMPANY NIG LTD AMULEGBE ILORIN KWARA STATE and my supervisor MR ADEWOLE STEPHEN OLUWASEYI who have help me getting more about the profession thank you sir.

PREFACE

This program, student industrial work experience scheme SIWES gives student technical fields of discipline, the opportunity of going out into the real world of works to replenish the theoretical experience they have gained at school with practical experience which can only be obtained by day working directly with those practicing it day by day.

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CHAPTER ONE

1.0 INTRODUCTION

Siwes simply means student industrial work experience scheme (siwe) and is the accepted, skills training programme which forms part of the approved minimum academic standards in the various degree programme for all the Nigeria universities. it is an effort to bridge the gap existing between theory and practical of engineering and technology, science, agriculture mechanic, management and other professional educational programme in nigeria tertiary institutions and the industry can (employ of laboring) it aimed at exposing, professional work methods and ways of safe guarding the work area and workers in industries and other organization. It is for mouths industrial attachment PROGRAMME for the time student in national diploma.

1.1 THE IMPORTANCE

The student industrial work experience schemes (SIWES) is important in the science that it compliment with student theoretical experience gained if properly attended. Below are some of the importance of this program are:

1. The program gives student industrial work experience scheme (SIWES) student's technical field of discipline the opportunity they have gain at school with practicing night day by day.
2. It gives room for human relation and communication skill development which one needs in his her field.
3. It allows student to know the code of conducts i.e as stipulated by the government of the constitution of the organization
4. It serves as avenue for student to make use of the theoretical knowledge complement each

5. It gives confidence to student in the manipulative, coordination and technicality of their work especially in tasks involving engineering and machinery manipulation.

1.2 AIM AND OBJECTIVES OF SIWES

Specifically, the objectives of the students industrial work experience scheme is to

1. Provide an avenue for students industrial work experience in their course of student.
2. To enhance students contacts for later job placement.
3. Provide student knowledge in real work situation, there by bridging the gap between institution work and actual practices.
4. Prepare students to be familiar with work method and techniques in handling equipment and machinery that may not be available in the institution.
5. Prepare students for the work situation they are likely for the work situation they are likely for the work situation they are likely to meet after graduation.

CHAPTER TWO

2.0 S.O OLADOSU TRADING STORE& COMPANY NIG LTD AMULEGBE ILORIN KWARA STATE HISTORICAL BACKGROUND

In September 2023, Hajia Marufat Oladosu, along with other Muslim women entrepreneurs in Kwara State, organized a trade exhibition aimed at supporting business growth among Muslim women. The event featured over 200 exhibitors and attracted more than 40,000 shoppers, highlighting the Oladosu family's commitment to fostering economic development in the area.

Additionally, businesses like Oluwanisola Trading Stores, located on Amilegbe Road in Ilorin, play a significant role in the local economy. This store specializes in motorcycles, tricycles, and spare parts, serving as a vital commercial hub for residents and visitors alike.

These examples reflect the dynamic business environment in Ilorin, with the Oladosu family and other entrepreneurs contributing to the region's economic vitality.

2.3 PROBLEM ENCOUNTERED DURING THE PROGRAMME

1. The major problem I encountered was the problem of finance as I had to transport myself from home to the station and the organization did not pay siwes student.
2. Another problem I encountered was that in the station, they see siwes student as clerk thereby sending us on errands like buying food, washing plate, making tea for the staff and so on.
3. Another problem I encountered was that they are bias and underrate siwes student as if they are not human being.

CHAPTER THREE

3.0 DEPARTMENT S.O OLADOSU TRADING STORE& COMPANY NIG LTD AMULEGBE ILORIN KWARA STATE

1. **Sales Department:** Handles the selling of products or services, customer inquiries, and order fulfillment.
2. **Customer Service Department:** Deals with customer concerns, complaints, and support services.
3. **Finance/Accounts Department:** Manages the financial operations, including budgeting, accounting, invoicing, and payroll.
4. **Procurement/Purchasing Department:** Handles the buying of goods or raw materials needed for trading.
5. **Marketing Department:** Works on advertising, promotions, and expanding the company's market reach.
6. **Inventory/Stock Department:** Manages the storage, organization, and tracking of products or materials in the warehouse.
7. **Human Resources (HR) Department:** Handles recruitment, employee relations, payroll, and company policies.
8. **Logistics/Operations Department:** Manages the movement of goods, warehousing, and supply chain operations.

3.1 EXPERIENCE ACQUIRED DURING SIWES

I started my SIWES training on 10th August, 2024. The day I started I and other it was introduced to the staff of . CUSTOMER Department I was attached to my supervisor MR. ABDULLAHI he taught me a great thing I can never forget as this has greatly added a great value in my life, some of them are how to monitor customer and how to relate with them.

1. how to attend to customers
2. I was there to learn on how to attend to customer and communicate to the customer from my co-workers
3. I practice how to be entering items on system

4. I learn on how to collected reservation and fort it down
5. Assisted in processing payment instructing for suppliers and customers

CHAPTE FOUR

4.1 SUMMARY

The period of SIWES training as made it possible for the student to acquire the necessary fundamental experience the field of Administartion.

4.2 RECOMMENDATION TO SIWES

As matter of responsibilities the federal government to contribute, immensely to the upliftment of this programme by putting in place a considerable compensation for the student who embarked on this kind of stressful and dreary programme. The federal government has a lot of role to play in building up a brighter future (the next penetration) in order to maintain the peace and stability of the state.

Furthermore, a lot of task also lies on the school authority to the orientate and enlighten their student on the expected things they are going to face or encountering pleasantly or in the other hand when they got their various placement of works before the commencement of the programme.

4.3 CONCLUSION

I am appealing to all institution that they should get their student involve in the SIWES programme because I believe that they can be able to know more about their profession and be able to relate with people anywhere they go for their programme because it will expose them to various technical aspect of their profession which may not be privilege to undergo in the institution.