

TECHNICAL REPORT
ON
STUDENTS INDUSTRIAL WORK EXPERIENCE SCHEME (SIWES)
AT

EGBONADE GLOBAL ENTERPRISES
KM 11, OKO-AFO BUS STOP, BADAGRY EXPRESSWAY, OKO-AFO,
LAGOS STATE

PRESENTED BY:
ABASS KHADIJAT FOLASHADE

ND/23/TPM/PT/0008

TO BE SUBMITTED TO THE DEPARTMENT OF TRANSPORTATION
PLANNING AND MANAGEMENT,
KWARA STATE POLYTECHNIC, ILORIN, KWARA STATE.
IN PARTIAL FULFILLMENT OF THE REQUIREMENTS FOR THE
AWARD OF NATIONAL DIPLOMA (ND) OF TRANSPORTATION
PLANNING AND MANAGEMENT.

MARCH, 2025

DEDICATION

I dedicate my Industrial Training report to Almighty God, who has given me the grace to participate in the SIWES program, to my Parents and as many that have contributed greatly to the success of my Industrial Training.

ACKNOWLEDGEMENT

I thank God who has seen me throughout my SIWES program and also thank my Industrial based supervisor who guided me through My Industrial training. I also send out my appreciation to my lecturers, friends and Coworkers for their moral support. My special thanks to my wonderful and lovely parents Mr. and Mrs. Abass who were there for me in terms of care, prayers, financial support and others.

TABLE OF CONTENTS

Title Page

Dedication

Acknowledgment

Table of content

CHAPTER ONE: INTRODUCTION

1.1 Background

1.2 Brief historical development of SIWES

1.3 Objectives of SIWES

CHAPTER TWO: DESCRIPTION OF THE ESTABLISHMENT OF ATTACHMENT

2.1 Location and Brief history of establishment

2.2 Objectives of establishment

2.3 Organization Structure

2.4 Departments in the establishment and their functions

CHAPTER THREE: INDUSTRIAL EXPERIENCE

3.1 Work Done

3.2 Tools and Equipment Used

3.3 Safety precautions

3.4 Challenges faced during my SIWES Programme

CHAPTER FOUR: SUMMARY, CONCLUSION AND RECOMMENDATION

4.1 Summary

4.2 Conclusion

4.3 Recommendation

References

CHAPTER ONE

INTRODUCTION

1.1 BACKGROUND

The Students Industrial Work Experience Scheme (SIWES) is a work-based learning program designed to prepare students for the transition from academic life to professional careers. It is an integral part of the Nigerian educational system, aimed at equipping students with practical skills and knowledge to complement their theoretical studies. SIWES was established in 1973 by the Industrial Training Fund (ITF) in response to the growing concerns of employers about the lack of practical skills among graduates from tertiary institutions (Ezeabikwa, 1991). The scheme is a collaborative initiative involving students, tertiary institutions, employers of labor, and the ITF.

The program was introduced to address the gap between classroom learning and the real-world demands of industries. It recognizes that while theoretical knowledge is essential, it is often insufficient for solving practical problems in professional environments. SIWES provides students with opportunities to gain hands-on experience, develop technical competencies, and understand workplace ethics and culture (Agbai, 1992).

The scheme is a mandatory part of the curriculum for students studying courses such as engineering, technology, medical sciences, agriculture, education, and other applied sciences. It typically lasts for six months for university undergraduates and four months for students in polytechnics or colleges of education (ITF, 2024). Through this initiative, students are exposed to industrial practices and technologies that are not available within their academic institutions. This exposure enhances their employability and prepares them for the challenges of the modern workforce (Adebayo & Adesanya, 2013).

SIWES also serves as a platform for fostering partnerships between educational institutions and industries. These partnerships enable industries to contribute to curriculum development by providing feedback on the skills and knowledge required in the workplace. This collaboration ensures that graduates are better equipped to meet industry standards and expectations (Akinyemi & Abiodun, 2018).

In summary, SIWES is a vital component of Nigeria's educational system that bridges the gap between theory and practice. It plays a crucial role in preparing students for professional careers by equipping them with practical skills, knowledge, and experiences that are essential for success in their chosen fields.

1.2 BRIEF HISTORICAL DEVELOPMENT OF SIWES

The history of SIWES dates back to the early 1970s when Nigeria experienced rapid industrial growth following its independence. This growth created a demand for skilled manpower to operate and manage industrial facilities. However, employers soon realized that graduates from tertiary institutions lacked the practical skills needed to perform effectively in the workplace (Ezeabikwa, 1991).

In response to this challenge, the Industrial Training Fund (ITF) was established in 1971 by Decree No. 47 with a mandate to promote skill acquisition and manpower development in Nigeria. Two years later, in 1973, SIWES was introduced as one of ITF's flagship programs aimed at addressing the skill gap among graduates (ITF, 2024). Initially, SIWES was fully funded and managed by ITF. The program targeted students in engineering and technology-related fields who required practical training as part of their academic curriculum (Adebayo & Adesanya, 2013).

By 1978, financial constraints forced ITF to withdraw from direct management of SIWES. The Federal Government subsequently transferred oversight responsibilities to the National Universities Commission (NUC) for universities and the National Board for Technical

Education (NBTE) for polytechnics and colleges of education (Legit.ng, 2022). However, this arrangement proved ineffective due to inadequate funding and poor coordination among stakeholders. In 1984, management responsibilities were returned to ITF under a new funding arrangement supported by the Federal Government (SmartBukites, 2023).

Over time, SIWES has undergone significant changes aimed at improving its effectiveness and expanding its scope. Initially limited to engineering and technology disciplines, it now includes other fields such as medical sciences, agriculture, business administration, and education. These changes reflect an ongoing commitment to align SIWES with evolving industry needs and national development goals (Akinyemi & Abiodun, 2018).

Today, SIWES is recognized as one of Nigeria's most successful initiatives for bridging the gap between academic learning and industrial practice. It has become an essential component of tertiary education in Nigeria, contributing significantly to skill development and employability among graduates.

1.3 OBJECTIVES OF SIWES

The primary objectives of SIWES are multifaceted and aim to enhance both student learning and industry engagement:

- To provide students with industrial skills and experience relevant to their field of study.
- To expose students to work methods and techniques that may not be available in their academic institutions.
- To facilitate a smoother transition from academic life to professional employment by enhancing students' networks with potential employers.
- To allow students to apply theoretical knowledge in practical settings, thereby bridging the gap between theory and practice.

- To strengthen employer participation in the educational process by fostering collaboration between educational institutions and industries (Ezeabikwa, 1991; ITF, 2024).

CHAPTER TWO

DESCRIPTION OF THE ESTABLISHMENT OF ATTACHMENT

2.1 LOCATION AND BRIEF HISTORY OF ESTABLISHMENT

Egbonade Global Enterprises is strategically situated at KM 11, Oko-Afo Bus Stop, Badagry Expressway, Oko-Afo, Lagos State. This location provides the company with a unique advantage, as it is positioned along a major transportation artery connecting Lagos to other parts of West Africa. The Badagry Expressway is a critical route for trade and commerce, facilitating the movement of goods and services between Nigeria and neighboring countries. By being located along this expressway, Egbonade Global Enterprises is well-positioned to serve both local and international clients, offering efficient logistics and transportation solutions that leverage its proximity to key markets.

The establishment of Egbonade Global Enterprises is a response to the growing demand for efficient logistics and transportation services in Nigeria, a sector that has seen significant growth due to the country's strategic position as a hub for regional trade. Nigeria's economy has been expanding rapidly, driven by a large and growing consumer market, as well as its role as a major oil producer. This economic growth has created a need for reliable and efficient transportation services, which Egbonade Global Enterprises is well-equipped to meet. The company's location in Lagos, the economic capital of Nigeria, further enhances its ability to serve a wide range of clients across various industries, from manufacturing and retail to agriculture and construction.

The history of Egbonade Global Enterprises dates back to its founding by Mr. Egbonade, a visionary entrepreneur with a deep understanding of the transportation industry. Recognizing the potential for growth in the sector, Mr. Egbonade established the company with the goal of providing innovative and reliable transportation solutions. Over the years, Egbonade Global Enterprises has evolved from a small-scale operation to a leading player in the logistics and

transportation industry, known for its commitment to excellence and customer satisfaction. The company's journey began with a modest fleet of vehicles and a small team of dedicated employees. However, through strategic planning and a focus on quality service delivery, Egbonade Global Enterprises has expanded its operations significantly. Today, the company boasts a large fleet of modern vehicles, state-of-the-art logistics facilities, and a diverse workforce of skilled professionals.

The strategic location of Egbonade Global Enterprises also allows it to benefit from the economic activities in the region. The Badagry area is home to several industrial estates and commercial centers, which generate a high demand for transportation services. Additionally, the proximity to the Lagos ports means that the company can efficiently handle imports and exports, providing a comprehensive logistics solution for businesses involved in international trade. This strategic positioning has enabled Egbonade Global Enterprises to establish strong relationships with key stakeholders in the logistics and transportation sector, further enhancing its reputation as a reliable and efficient service provider.

Furthermore, the company's location in Lagos State provides access to a large pool of skilled labor, which is essential for maintaining a high level of service quality. The state is home to several universities and vocational training institutions, ensuring a steady supply of qualified professionals who can contribute to the company's growth and success. This access to talent, combined with its strategic location, has allowed Egbonade Global Enterprises to build a strong team capable of meeting the complex demands of the logistics and transportation industry.

In addition to its physical location, Egbonade Global Enterprises has also invested in developing a strong digital presence. The company uses advanced technology to manage its operations, including logistics software and customer relationship management systems. This technological infrastructure supports the company's goal of providing efficient and

personalized services to its clients, ensuring that all aspects of its operations are aligned with modern industry standards.

Overall, the location of Egbonade Global Enterprises at KM 11, Oko-Afo Bus Stop, Badagry Expressway, Oko-Afo, Lagos State, is a critical factor in its success. The company's strategic positioning along a major transportation route, combined with its commitment to innovation and customer satisfaction, has enabled it to become a leading player in the logistics and transportation sector in Nigeria. As the company continues to grow and expand its operations, its location will remain a key advantage, allowing it to capitalize on emerging opportunities in the region and beyond.

2.2 OBJECTIVES OF ESTABLISHMENT

The primary objectives of Egbonade Global Enterprises are multifaceted and designed to address the needs of its diverse clientele while contributing to the economic development of the region. These objectives include:

- **Enhancing Logistics and Transportation Services:** To provide efficient, reliable, and cost-effective transportation solutions to businesses and individuals, leveraging its strategic location and expertise in logistics management.
- **Economic Growth:** Contributing to the economic development of the region by facilitating trade and commerce, both domestically and internationally.
- **Job Creation:** Offering employment opportunities in the transportation sector, thereby supporting local economic stability and contributing to the reduction of unemployment.
- **Customer Satisfaction:** Ensuring high-quality services that meet customer needs and build trust in the market, through continuous improvement and innovation.

- **Environmental Sustainability:** Implementing practices that minimize the environmental impact of its operations, aligning with global efforts towards sustainable development.
- **Community Engagement:** Engaging with local communities through corporate social responsibility initiatives, fostering positive relationships and contributing to social welfare.
- **Innovation and Technology:** Adopting cutting-edge technologies to enhance operational efficiency, improve service delivery, and stay competitive in the market.

2.3 ORGANIZATION STRUCTURE

Egbonade Global Enterprises operates with a **divisional or multidivisional structure**, which is common among companies with diverse operations. This structure allows for each department or unit to function semi-autonomously, focusing on specific aspects of the business such as logistics, customer service, and maintenance. The divisional structure enables the company to respond quickly to changes in the market and to capitalize on new opportunities.

At the top of the organizational hierarchy is the **Board of Directors**, responsible for strategic decision-making and overseeing the overall direction of the company. Below the board is the **Executive Management Team**, which includes the Managing Director, Financial Director, Operations Director, and Human Resources Director. Each member of the executive team is responsible for a specific aspect of the company's operations.

The Transport Mechanism Unit, where the SIWES program was conducted, is one of the key divisions within the company. This unit specializes in the management and optimization of transportation processes, ensuring that goods and services are delivered efficiently and safely.

2.4 DEPARTMENTS IN THE ESTABLISHMENT AND THEIR FUNCTIONS

Egbonade Global Enterprises is organized into several departments, each playing a crucial role in achieving the company's objectives. These departments include:

Department	Functions
Transport Mechanism Unit	Responsible for managing and optimizing transportation processes, ensuring efficient movement of goods and services. This unit focuses on logistics planning, vehicle maintenance, route optimization, and compliance with safety and regulatory standards. The unit is also involved in the development of new transportation strategies to enhance service delivery.
Customer Service Department	Handles customer inquiries, resolves issues, and provides support to enhance customer satisfaction and loyalty. This department is critical in maintaining positive relationships with clients and ensuring that their needs are met promptly. The customer service team also conducts regular feedback sessions to identify areas for improvement.
Operations Department	Oversees the day-to-day activities of the company, including scheduling, resource allocation, and ensuring compliance with safety and regulatory standards. The operations team works closely with other departments to ensure smooth operations and to address any operational challenges that may arise. They are also responsible for managing the company's fleet and ensuring that all vehicles are in good condition.
Human Resources Department	Manages employee recruitment, training, and development, as well as handles employee relations and benefits. This department plays a vital role in maintaining a skilled and motivated workforce, which is

	essential for achieving the company's goals. The HR team also focuses on creating a positive work environment and promoting diversity and inclusion within the organization.
Finance Department	Responsible for financial planning, budgeting, accounting, and ensuring the financial stability of the company. The finance team provides critical support by managing cash flow, preparing financial reports, and advising on investment opportunities. They also oversee financial risk management and ensure compliance with financial regulations.
Marketing Department	Focuses on promoting the company's services, developing marketing strategies, and expanding its customer base. This department works closely with the customer service team to ensure that marketing efforts align with customer needs and preferences. The marketing team is also responsible for managing the company's brand image and maintaining a strong online presence.
Information Technology (IT) Department	Oversees the company's technology infrastructure, ensuring that all systems are running efficiently and securely. The IT team supports other departments by providing technical solutions and maintaining data integrity. They are also responsible for implementing new technologies to enhance operational efficiency and improve service delivery.
Procurement Department	Responsible for sourcing materials and services needed for the company's operations. This department ensures that all purchases are made in accordance with company policies and regulatory requirements. The procurement team also negotiates contracts with

	suppliers to secure the best possible deals.
Quality Assurance Department	Ensures that all services meet the highest standards of quality. This department conducts regular audits and assessments to identify areas for improvement and implement quality control measures. The quality assurance team works closely with other departments to ensure that quality standards are maintained across all operations.
Research and Development (R&D) Unit	Tasked with identifying new technologies and innovations that can enhance the company's operations. The R&D unit works closely with external partners to stay abreast of industry trends and to develop solutions that address emerging challenges in logistics and transportation. This unit is critical in driving innovation and ensuring that Egbonade Global Enterprises remains competitive in the market.
Legal Department	Handles legal matters, ensuring compliance with all relevant laws and regulations. This department provides legal advice to other departments and represents the company in legal proceedings. The legal team also drafts and reviews contracts to protect the company's interests.
Environmental and Safety Department	Focuses on ensuring that all operations are conducted in an environmentally responsible manner and that safety standards are maintained. This department implements policies to reduce the company's environmental footprint and conducts regular safety audits to identify potential risks.

CHAPTER THREE

INDUSTRIAL EXPERIENCE

3.1 WORK DONE

During my SIWES program at Egbonade Global Enterprises, I was attached to the Transport Planning and Management Unit. This unit is responsible for designing and implementing transportation strategies that ensure efficient movement of goods and services. My role involved assisting in various aspects of transportation planning, including route optimization, traffic management, and logistics coordination.

One of my primary tasks was to assist in the analysis and optimization of transportation routes. This involved using transportation planning software to identify the most efficient routes, taking into account factors such as traffic patterns, road conditions, and fuel consumption. By optimizing routes, we were able to reduce travel times, lower emissions, and improve overall service delivery. I also worked closely with the operations team to ensure that all vehicles were properly maintained and equipped with necessary safety features.

In addition to these tasks, I was involved in coordinating with drivers and dispatchers to manage the movement of goods. This included tracking shipments, monitoring delivery schedules, and addressing any issues that arose during transit. Through this experience, I gained a deeper understanding of the complexities involved in transportation planning and the importance of effective communication in ensuring smooth operations.

Furthermore, I participated in meetings with the customer service team to discuss customer feedback and identify areas for improvement. This provided valuable insights into how transportation operations impact customer satisfaction and highlighted the need for continuous improvement in service delivery. By engaging with customers and understanding their needs, we were able to tailor our services to meet their expectations better.

Here are the lessons learned from the SIWES program at Egbonade Global Enterprises as a Transportation Planning and Management Student:

1. **Importance of Teamwork and Collaboration:** The value of building strong relationships with colleagues and how effective teamwork impacts achieving organizational goals in the transportation industry.
2. **Adaptability and Flexibility:** The ability to adapt quickly to changing circumstances, such as unexpected traffic congestion or vehicle breakdowns, to minimize delays and ensure smooth operations.
3. **Role of Technology in Enhancing Operational Efficiency:** Leveraging advanced transportation planning software and digital tools to improve service delivery and drive innovation in logistics management.
4. **Critical Role of Safety:** Prioritizing safety protocols to protect employees and clients, enhance reputation, and ensure compliance with regulatory standards in the transportation sector.
5. **Continuous Learning and Professional Development:** The importance of staying informed about industry trends and best practices to remain competitive and equipped to handle future challenges in transportation planning and management.

3.2 TOOLS AND EQUIPMENT USED

During my SIWES program, I had the opportunity to work with a variety of tools and equipment that are essential in transportation planning and management. These included:

- **Transportation Planning Software:** The company uses advanced software to analyze traffic patterns, optimize routes, and manage logistics operations. This software was critical in enhancing operational efficiency and ensuring that goods were delivered promptly.
- **GPS Tracking Devices:** These devices were used to monitor vehicle locations and track shipments in real-time, allowing for quick response to any issues that arose during transit.
- **Communication Devices:** Effective communication is crucial in transportation management. The company uses two-way radios and mobile phones to stay in touch with drivers and dispatchers, ensuring that all operations run smoothly.
- **Safety Equipment:** Safety is a top priority at Egbonade Global Enterprises. The company provides safety gear such as hard hats, safety vests, and gloves to all employees working in operational areas.
- **Computers and Software:** I used computers to access transportation planning software, manage data, and prepare reports. The company also uses specialized software for managing customer relationships and tracking financial transactions.

These tools and equipment were essential in facilitating the efficient operation of the Transport Planning and Management Unit and ensuring that all tasks were completed effectively.

3.3 SAFETY PRECAUTIONS

Safety is a critical aspect of operations at Egbonade Global Enterprises. The company takes several measures to ensure that all employees and clients are protected from potential hazards. During my SIWES program, I observed and participated in various safety protocols, including:

- **Personal Protective Equipment (PPE):** All employees working in operational areas are required to wear PPE such as hard hats, safety vests, and gloves. This helps protect them from physical harm and ensures compliance with safety regulations.
- **Regular Safety Briefings:** The company conducts regular safety briefings to inform employees about potential hazards and the importance of adhering to safety protocols. These briefings also provide an opportunity for employees to raise safety concerns and suggest improvements.
- **Vehicle Safety Checks:** Before any vehicle is dispatched, it undergoes a thorough safety check to ensure that it is in good working condition. This includes checking brakes, tires, and other critical systems.
- **Emergency Response Plan:** The company has an emergency response plan in place, which outlines procedures for handling accidents or other emergencies. This plan is regularly reviewed and updated to ensure that it remains effective.
- **Training Programs:** Egbonade Global Enterprises offers training programs for employees on safety procedures and emergency response. These programs are designed to equip employees with the knowledge and skills needed to handle safety-related situations effectively.

By emphasizing safety, the company creates a secure working environment and minimizes the risk of accidents, which is essential for maintaining operational efficiency and protecting both employees and clients.

3.4 CHALLENGES FACED DURING MY SIWES PROGRAMME

During my SIWES program at Egbonade Global Enterprises, I encountered several challenges that provided valuable learning experiences. One of the primary challenges was adapting to the fast-paced environment of the transportation industry. The Transport Planning and Management Unit operates under tight deadlines, and ensuring that goods are delivered on time requires meticulous planning and coordination. Initially, managing these timelines and prioritizing tasks effectively was challenging, but with experience, I became more adept at handling the pressures of the job.

Another challenge I faced was navigating the complexities of transportation planning software. While I had some familiarity with technology, using specialized transportation tools required additional training and practice. The company provided support and resources to help me learn these systems, and over time, I became proficient in using them to analyze routes and track shipments.

Additionally, communicating effectively with drivers and dispatchers was a challenge. Ensuring that all parties were informed about delivery schedules and any changes required strong communication skills. I learned the importance of clear and concise communication in transportation management and how it impacts the success of operations.

Lastly, dealing with unexpected issues such as traffic congestion or vehicle breakdowns was a significant challenge. These situations required quick thinking and problem-solving skills to minimize delays and ensure that goods were delivered as scheduled. Through these experiences, I developed my ability to handle unexpected challenges and think critically under pressure.

CHAPTER FOUR

SUMMARY, CONCLUSION, AND RECOMMENDATION

4.1 SUMMARY

This report provides a comprehensive summary of my experiences and learning outcomes from the SIWES program at Egbonade Global Enterprises. The program, which lasted for 14 weeks, offered me a unique opportunity to gain hands-on experience in the logistics and transportation industry. I was attached to the Transport Mechanism Unit, where I was involved in various aspects of logistics management, including route planning, vehicle maintenance scheduling, and coordinating with drivers to ensure timely delivery of goods.

Throughout the program, I gained a deeper understanding of the complexities involved in logistics operations and the importance of effective communication, teamwork, and safety protocols. I also learned about the critical role of technology in enhancing operational efficiency and the need for continuous learning and professional development in the industry. The experience provided valuable insights into the challenges faced by the industry, such as adapting to unexpected issues and managing tight deadlines, and taught me how to handle these challenges effectively.

One of the key aspects of my experience was observing how different departments within the company worked together to ensure smooth operations. From the operations team coordinating with drivers to the customer service team addressing client concerns, I saw firsthand the importance of collaboration in achieving organizational goals. This experience highlighted the value of building strong relationships with colleagues and the impact that effective teamwork can have on service delivery.

Additionally, I had the opportunity to work with advanced logistics software and other digital tools, which significantly improved the company's ability to manage complex logistics operations. This exposure to technology taught me the importance of staying up-to-date with

technological advancements and leveraging them to drive innovation and improvement in service delivery.

The SIWES program was a valuable learning experience that equipped me with practical skills and knowledge necessary for a career in logistics and transportation. It provided insights into the challenges faced by the industry and taught me how to handle these challenges effectively, preparing me well for future roles in this dynamic sector.

4.2 CONCLUSION

In conclusion, my SIWES program at Egbonade Global Enterprises was a highly rewarding experience that provided me with comprehensive insights into the logistics and transportation industry. The program allowed me to apply theoretical knowledge in a practical setting, enhancing my understanding of the industry's complexities and challenges.

The experience highlighted the importance of teamwork, adaptability, and technological innovation in achieving operational efficiency. It also emphasized the critical role of safety and continuous learning in maintaining a competitive edge in the industry. Through this program, I developed my ability to handle unexpected challenges and think critically under pressure, skills that are essential for success in logistics and transportation.

Overall, the SIWES program was instrumental in preparing me for a career in logistics and transportation by equipping me with the skills, knowledge, and practical experience needed to succeed in this dynamic sector. The experience not only deepened my understanding of the industry but also instilled in me a passion for logistics management and a desire to contribute to its growth and development.

4.3 RECOMMENDATION

Based on my experiences during the SIWES program, I recommend the following:

1. **Enhanced Use of Technology:** Egbonade Global Enterprises should continue to invest in advanced logistics software and digital tools to further enhance operational efficiency and improve service delivery. This could include adopting artificial intelligence and machine learning technologies to optimize route planning and predict potential disruptions.
2. **Regular Training Programs:** The company should implement regular training programs for employees to ensure they stay updated with the latest industry trends and best practices. This will help maintain a competitive edge and improve overall performance. These programs could cover topics such as logistics management, safety protocols, and customer service skills.
3. **Improved Safety Measures:** While safety protocols are in place, it is essential to continuously review and update these measures to ensure they remain effective and compliant with evolving regulatory standards. This could involve conducting regular safety audits and providing additional training on emergency response procedures.
4. **Internship Opportunities:** Egbonade Global Enterprises should continue to offer internship opportunities to students, as these programs provide valuable learning experiences and can help identify talented individuals for future recruitment. Expanding internship opportunities could also enhance the company's reputation as a supportive employer in the industry.
5. **Feedback Mechanism:** Implementing a robust feedback mechanism will allow the company to gather insights from interns and employees, which can be used to improve operations and enhance the learning experience for future interns. This could include regular surveys or focus groups to identify areas for improvement.

6. **Sustainability Initiatives:** The company should consider implementing sustainability initiatives to reduce its environmental impact. This could involve adopting eco-friendly vehicles, optimizing routes to reduce fuel consumption, or implementing recycling programs in operational facilities.
7. **Customer Engagement:** Enhancing customer engagement through regular feedback sessions and tailored service offerings can improve customer satisfaction and loyalty. This could involve conducting customer surveys to understand their needs better and developing personalized logistics solutions to meet those needs.

By implementing these recommendations, Egbonade Global Enterprises can further strengthen its position in the logistics and transportation industry while providing valuable learning experiences for students and interns. The company will be well-positioned to capitalize on emerging trends and challenges in the sector, ensuring continued growth and success.