

# **DEDICATION**

This report is dedicated to Almighty Allah for His divine mercy on me and my family who has given me the strength, wisdom, knowledge and understanding in working toward my success, I also dedicate this report to my parents in person of Mr. & Mrs. Gbadamosi for their support and to my supervisor for the success of this report.

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# **ABSTRACT**

This report gives a good account of the training and experience which exposed student during the student industrial work experience (SIWES) at Faitherioc Generation Enterprise FHG, Greenroof office, Futa South Gate, Akure, Ondo State.

#### TABLE OF CONTENTS

Title Page

Dedication

Acknowledgements

**Abstract** 

Table of contents

### **CHAPTER ONE: INTRODUCTION**

- 1.1 Overview of SIWES
- 1.2 Objectives of SIWES
- 1.3 Importance of SIWES in Skill Development

#### CHAPTER TWO: BACKGROUND OF THE ESTABLISHMENT

- 2.1 About Faithnerioc Generation Enterprise (FHG)
- 2.2 Vision and Mission of FHG
- 2.3 Location and Organizational Structure

### CHAPTER THREE: DESCRIPTION OF ACTIVITIES UNDERTAKEN

- 3.1 Website Design and Development
  - Basics of HTML and CSS
  - Use of WordPress, Wix, and Squarespace
- 3.2 Email Marketing
  - Platforms: GetResponse and Mailchimp
- 3.3 Web Scraping
- 3.4 Graphic Design
- 3.5 Landing Page Design
- 3.6 Newsletter Design

# CHAPTER FOUR: CHALLENGES, SOLUTIONS, AND SKILLS ACQUIRED

- 4.1 Challenges Faced During the Training
- 4.2 Solutions Adopted
- 4.3 Skills Acquired

## **CHAPTER FIVE: CONCLUSION AND RECOMMENDATIONS**

- 5.1 Impact of the Training on Career Development
- 5.2 Conclusion
- 5.3 Recommendations

#### CHAPTER ONE

#### INTRODUCTION

### 1.1 OVERVIEW OF SIWES

The Student Industrial Work Experience Scheme (SIWES) is a practical training program designed to equip students with hands-on industry experience before graduation. It was established by the Industrial Training Fund (ITF) in 1973 to bridge the gap between theoretical knowledge acquired in the classroom and real-world professional practices.

SIWES is mandatory for students in universities, polytechnics, and colleges of education who are pursuing programs in fields such as engineering, sciences, technology, business administration, and other applied disciplines. The program typically lasts between 3 to 6 months, depending on the institution's curriculum.

During SIWES, students are attached to industries, organizations, and companies relevant to their field of study, where they gain practical exposure to work ethics, technical skills, and professional interactions. This experience enables them to understand how businesses and industries operate while enhancing their competence in their chosen careers.

#### 1.2 OBJECTIVES OF SIWES

The primary objectives of SIWES include:

- 1. Exposing students to industry standards, tools, and best practices.
- 2. Bridging the gap between academic knowledge and professional skills.
- 3. Enhancing students' problem-solving and critical-thinking abilities.
- 4. Providing hands-on experience with modern technology and software.
- 5. Equipping students with relevant work ethics and teamwork experience.
- 6. Preparing students for self-employment and entrepreneurship.

## 1.3 IMPORTANCE OF SIWES IN SKILL DEVELOPMENT

SIWES plays a crucial role in preparing students for professional careers by fostering essential skills, such as:

- **Technical Skills**: Students gain expertise in areas like website design, email marketing, graphic design, and web scraping.
- **Problem-Solving Skills**: By working on real projects, students learn to analyze challenges and develop innovative solutions.
- **Teamwork and Communication**: Working in an office environment helps students collaborate with professionals, improving their interpersonal skills.
- **Entrepreneurial Skills**: Exposure to industry practices inspires students to develop their own business ideas and startups.

#### **CHAPTER TWO**

#### BACKGROUND OF THE ESTABLISHMENT

## 2.1 ABOUT FAITHNERIOC GENERATION ENTERPRISE (FHG)

Faithnerioc Generation Enterprise (FHG) is a technology-driven company specializing in website design, digital marketing, email marketing, web scraping, graphic design, landing page development, and newsletter design. The company is committed to delivering innovative digital solutions to businesses and individuals seeking a strong online presence.

# **History and Establishment**

Faithnerioc Generation Enterprise was founded with the vision of bridging the digital gap for businesses by offering affordable, high-quality digital solutions. With the rapid advancement of technology and the increasing importance of online branding, the company saw a need to provide professional, efficient, and result-driven services to help businesses thrive in a digital world.

Over the years, FHG has worked with various clients across different industries, providing cutting-edge digital services. The company focuses on empowering businesses with technology, offering tailored solutions that enhance their online visibility and marketing strategies.

#### 2.2 VISION AND MISSION OF FHG

### Vision Statement

To become a leading digital solutions provider, helping businesses and individuals establish a strong online presence through innovative and effective digital strategies.

#### **Mission Statement**

- 1. To provide top-notch digital solutions that enhance business growth and online visibility.
- 2. To bridge the digital gap by offering high-quality and affordable website design, email marketing, and graphic design services.
- 3. To empower businesses with modern tools that improve marketing efficiency and customer engagement.
- 4. To continuously innovate and adapt to emerging digital trends, ensuring our clients stay ahead in a competitive market.

5. To maintain customer satisfaction by delivering personalized services tailored to each client's specific needs.

#### **Core Values**

- Innovation: Continuously improving and adopting new digital trends.
- Customer Satisfaction: Providing solutions that meet and exceed client expectations.
- Integrity: Maintaining honesty and transparency in all business dealings.
- Excellence: Striving for the highest quality in all projects.
- Collaboration: Working closely with clients to understand and fulfill their unique needs.

FHG's vision and mission reflect its commitment to excellence and innovation, ensuring that businesses can leverage digital technology for maximum success.

#### 2.3 LOCATION AND ORGANIZATIONAL STRUCTURE

## **Company Location**

Faithnerioc Generation Enterprise (FHG) operates from its headquarters at:

Greenroof Office, FUTA South Gate, Akure, Ondo State, Nigeria

This strategic location enables easy access to students, startups, and businesses seeking professional digital services. The company also offers remote services, allowing clients from different locations to benefit from its expertise.

### **Organizational Structure**

FHG operates with a structured team consisting of skilled professionals in various digital fields. The organization is divided into the following key departments:

- 1. Management Team
  - Oversees business operations, strategy, and decision-making.
  - Ensures the company's vision and mission align with client needs.
- 2. Website Design & Development Team
  - Handles the creation, development, and maintenance of websites.
  - Works with tools like HTML, CSS, WordPress, Wix, and Squarespace.
- 3. Digital Marketing Team
  - Manages email marketing, newsletters, and online promotional campaigns.
  - Uses GetResponse, Mailchimp, and social media marketing strategies.
- 4. Graphic Design Team
- Designs logos, marketing materials, social media graphics, and business branding materials.

- Works with Adobe Photoshop, Canva, and CorelDRAW.
- 5. Web Scraping & Data Analysis Team
  - Extracts and analyzes useful data from websites for business intelligence.
  - Utilizes tools like Beautiful Soup and Scrapy.
- 6. Customer Support & Client Relations
  - Ensures seamless communication between clients and the company.
  - Addresses customer inquiries and provides technical support.

# **Leadership and Team Collaboration**

The company promotes a collaborative work environment, where team members share ideas and expertise to deliver high-quality projects. Each department works closely with the others to ensure smooth workflow and client satisfaction.

#### **CHAPTER THREE**

#### DESCRIPTION OF ACTIVITIES UNDERTAKEN

During my industrial training at Faithnerioc Generation Enterprise (FHG), I was actively involved in various digital projects that enhanced my technical and creative skills. The training covered essential aspects of website design, email marketing, web scraping, graphic design, landing page development, and newsletter design. These activities helped me gain practical experience in digital solutions, improving my ability to implement real-world projects effectively.

### 3.1 WEBSITE DESIGN AND DEVELOPMENT

Website design is a critical aspect of digital business operations, as it provides businesses with an online presence. At FHG, I learned the fundamentals of website design and development using HTML, CSS, WordPress, Wix, and Squarespace.

#### **Basics of HTML and CSS**

I started with the foundational web technologies:

- HTML (HyperText Markup Language): Used for structuring web pages by defining headings, paragraphs, links, images, and forms.
- CSS (Cascading Style Sheets): Used to style and enhance the appearance of web pages, including layout adjustments, color schemes, and responsive design.

### **Key Lessons Learned:**

- ✓ Writing HTML code to structure a webpage.
- ♦ Styling websites with CSS properties (e.g., colors, fonts, and layouts).
- ✓ Using media queries for responsive web design.

## Use of WordPress, Wix, and Squarespace

After understanding the basics of HTML and CSS, I moved on to content management systems (CMS) that simplify web development. I worked with:

#### 1. WordPress:

- Installing and customizing WordPress themes.
- Using plugins to add functionalities like contact forms, SEO tools, and analytics.
- Managing website content efficiently.

#### 2. Wix:

- Drag-and-drop web design using Wix's intuitive editor.
- Creating interactive web pages with animations.

## 3. Squarespace:

- Designing eCommerce and portfolio websites using pre-built templates.
- Integrating payment gateways for online stores.

**Impact**: This training enhanced my ability to design professional, responsive, and user-friendly websites tailored to different business needs.

#### 3.2 EMAIL MARKETING

Email marketing is a powerful digital marketing tool that businesses use to engage customers, promote products, and drive sales. At FHG, I learned how to create and manage email campaigns using two key platforms:

#### **Platforms Used:**

## 1. GetResponse:

- Creating automated email sequences for lead nurturing.
- Designing email templates for promotions and newsletters.
- Segmenting email lists for targeted marketing.

### 2. Mailchimp:

- Setting up and managing email campaigns.
- Personalizing email messages for specific audiences.
- Analyzing email performance metrics (open rates, click-through rates, and conversions).

### **Key Takeaways:**

- ✓ Writing engaging email subject lines and content.
- ✓ Automating email campaigns for customer engagement.
- ✓ Tracking email analytics for marketing success.

**Impact**: This training provided insights into how businesses use email marketing strategies to reach and retain customers effectively.

## 3.3 WEB SCRAPING

Web scraping is a technique used to extract data from websites for business intelligence and research. At FHG, I was introduced to Python-based web scraping tools and techniques.

## **Tools and Technologies Used:**

- **♦** BeautifulSoup: A Python library for extracting data from HTML and XML pages.
- ♦ Scrapy: A more advanced Python framework used for large-scale web scraping projects.

#### **Tasks Performed:**

- ✓ Extracting product data from eCommerce websites.
- ✓ Scraping customer reviews for sentiment analysis.
- ✓ Collecting news articles for research purposes.

**Impact**: Learning web scraping equipped me with data collection skills essential for research, analytics, and business decision-making.

#### 3.4 GRAPHIC DESIGN

Graphic design is an essential skill for creating visual content that enhances branding and marketing. At FHG, I worked on designing marketing materials using:

#### **Tools Used:**

- Adobe Photoshop − For photo editing and manipulation.
- **%** Canva For designing social media posts, flyers, and business cards.
- **%** CorelDRAW − For vector graphic design.

## **Key Projects Completed:**

- ✓ Designing social media graphics for brand awareness.
- ✓ Creating business logos and banners.
- $\checkmark$  Editing images for advertising campaigns.

**Impact**: This training improved my creativity and technical skills in digital design, allowing me to create compelling visual content for marketing purposes.

#### 3.5 LANDING PAGE DESIGN

A landing page is a standalone web page designed to convert visitors into leads or customers. At FHG, I learned how to create high-converting landing pages using WordPress and Wix.

## **Elements of a High-Converting Landing Page:**

- ✓ Headline Grabs the visitor's attention.
- ✓ Call-to-Action (CTA) Encourages users to take action (e.g., "Sign Up" or "Buy Now").
- ✓ Engaging Content Provides value and persuades visitors.
- ✓ Responsive Design Ensures mobile-friendliness.

### **Tasks Completed:**

♦ Designing lead capture forms to collect customer details.

- ✓ Adding CTA buttons for better engagement.
- ♦ Optimizing landing pages for SEO and fast loading speed.

**Impact**: This training enhanced my ability to create effective marketing pages that increase customer engagement and conversions.

### 3.6 NEWSLETTER DESIGN

A newsletter is an essential tool for business communication, keeping customers informed about updates, promotions, and company news. At FHG, I worked on designing professional newsletters using Mailchimp and GetResponse.

## **Newsletter Design Principles:**

- ✓ Consistent Branding Using brand colors, fonts, and logos.
- ♦ Engaging Content Writing compelling headlines and messages.
- ✓ Mobile Responsiveness Ensuring newsletters display well on all devices.

## **Key Projects Completed:**

- ♥ Creating weekly newsletters for businesses.
- ♥ Designing product announcement emails.
- ✓ Analyzing newsletter engagement metrics.

#### CHAPTER FOUR

## CHALLENGES, SOLUTIONS AND SKILLS ACQUIRED

During my Student Industrial Work Experience Scheme (SIWES) training at Faithnerioc Generation Enterprise (FHG), I encountered several challenges while carrying out different tasks. However, through problem-solving strategies, teamwork, and self-improvement, I was able to overcome these challenges and acquire valuable skills that will benefit me in my career.

#### 4.1 CHALLENGES FACED DURING THE TRAINING

During my training at FHG, I encountered various challenges, including technical difficulties, time constraints, adaptation to new tools, and internet connectivity issues. Some of the major challenges I faced include:

## 1. Difficulty in Learning New Technologies

- At the beginning of my training, I struggled with understanding some advanced website development tools, such as WordPress, Wix, and Squarespace.
- Learning HTML and CSS was initially challenging, especially when writing code manually.
- Email marketing platforms like Mailchimp and GetResponse had complex automation features that required time to understand.

## 2. Limited Internet Connectivity

- Since most of the tasks involved online activities, including website design, email marketing, and web scraping, poor internet connectivity sometimes disrupted my workflow.
- Web scraping tasks, which required extracting data from online sources, were affected by network lag and website restrictions.

## 3. Debugging and Troubleshooting Errors

- While working on website design, I faced debugging challenges, where certain elements did not display as expected.
- In web scraping, some websites had anti-scraping measures, making it difficult to extract data.
- Some email automation campaigns failed due to incorrect settings in Mailchimp and GetResponse.

## 4. Managing Multiple Tasks

- The training covered multiple areas, including website design, email marketing, graphic design, web scraping, and newsletter creation. Balancing these tasks and managing time effectively was a challenge.
- Working on real client projects with strict deadlines required efficiency and attention to detail.

## 5. Creativity in Graphic Design

- Designing attractive and professional graphics for business branding required creativity and an eye for detail.
- Choosing the right color combinations, fonts, and layouts for logos and marketing materials was initially difficult.

#### 4.2 SOLUTIONS ADOPTED

Despite these challenges, I was able to overcome them through problem-solving techniques, teamwork, research, and continuous learning. Some of the key solutions I adopted include:

- 1. Self-Learning and Practice
- 2. Seeking Guidance from Mentors and Colleagues
- 3. Effective Time Management
- 4. Improving Internet Access
- 5. Experimentation and Problem-Solving

### 4.3 SKILLS ACQUIRED

Throughout my SIWES training at FHG, I developed a wide range of technical and interpersonal skills that will help me in my professional career.

### A. Technical Skills Acquired

- 1. Website Development
  - Writing HTML and CSS code to build websites.
  - Using WordPress, Wix, and Squarespace for website design.
  - Implementing responsive design to make websites mobile-friendly.
- 2. Email Marketing
  - Setting up automated email campaigns using Mailchimp and GetResponse.
  - Segmenting email lists for targeted marketing.
  - Creating engaging email templates for business promotions.

## 3. Web Scraping

- Using Python (BeautifulSoup and Scrapy) to extract data from websites.
- Handling anti-scraping techniques to retrieve important business data.

## 4. Graphic Design

- Designing logos, flyers, and business cards using Adobe Photoshop and Canva.
- Applying color theory and branding principles to create attractive visuals.

## 5. Landing Page Development

- Creating high-converting landing pages with effective call-to-actions (CTAs).
- Optimizing landing pages for SEO and lead generation.

### 6. Newsletter Design

- Crafting professional and engaging newsletters.
- Ensuring newsletters are responsive and visually appealing.

## **B.** Interpersonal Skills Acquired

#### 1. Communication Skills

- Effectively interacting with team members and clients.
- Writing clear and professional emails and newsletters.

## 2. Problem-Solving Skills

- Debugging coding errors in website development.
- Finding alternative solutions to web scraping challenges.

## 3. Time Management

- Prioritizing tasks to meet project deadlines.
- Working under pressure in a fast-paced environment.

# 4. Creativity and Innovation

- Designing unique and visually appealing graphics.
- Creating engaging marketing campaigns.

## 5. Teamwork and Collaboration

- Working with other team members on client projects.
- Sharing ideas and solutions to improve workflow efficiency.

#### **CHAPTER FIVE**

#### CONCLUSION AND RECOMMENDATIONS

### 5.1 IMPACT OF THE TRAINING ON CAREER DEVELOPMENT

The SIWES training at Faithnerioc Generation Enterprise (FHG) significantly enhanced my technical and professional skills. I gained hands-on experience in website design, email marketing, web scraping, graphic design, landing page development, and newsletter creation. This training has improved my problem-solving, creativity, and teamwork skills, making me more prepared for real-world job opportunities in the digital industry.

### 5.2 CONCLUSION

The practical exposure I received during my SIWES training has bridged the gap between theoretical knowledge and real-world applications. The challenges I faced helped me develop resilience and adaptability, while the skills acquired will serve as a strong foundation for my future career in web development, digital marketing, and graphic design.

### 5.3 RECOMMENDATIONS

- **For Future Interns**: Engage actively in tasks, seek mentorship, and practice continuously to enhance learning.
- For the Establishment (FHG): Provide structured training materials and improved internet access for better productivity.
- **For Institutions**: Increase collaboration with companies like FHG to give students more hands-on industry exposure.

This SIWES experience has been transformative, equipping me with valuable skills and industry insights that will contribute to my career growth.