



**A TECHNICAL REPORT ON STUDENT INDUSTRIAL
WORK EXPERIENCE SCHEME (SIWES)**

HELD AT

BBLOVE EATERY NIGERIA LIMITED

BADAGARY EXP WAY, LAGOS.

BY

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ND/23/BFN/PT/0034

SUBMITTED TO

**DEPARTMENT OF BANKING AND FINANCE
INSTITUTE OF FINANCE AND MANAGEMENT STUDIES
KWARA STATE POLYTECHNIC, ILORIN**

**IN PARTIAL FULFILLMENT OF REQUIREMENT FOR THE
AWARD OF NATIONAL DIPLOMA (ND) IN BUSINESS
ADMINISTRATION**

SEPTEMBER - NOVEMBER, 2024

CERTIFICATION

This is to certify this report was written by **ADELEKE BARAKA ADUNNI** with
Matric number ND/23/BFN/PT/0034 from the department of Business Administration,
Kwara State Polytechnic, Ilorin.

INDUSTRIAL BASED SUPERVISOR

SIGN STAMP DATE

DEDICATION

This report is dedicated to Almighty Go, He who have been seeing me through all my activities during the course of this program.

ACKNOWLEDGEMENT

First and foremost my everlasting gratitude goes to almighty god for giving me the grace mercy and opportunity to be a successful partaker of the students industrial work experience scheme (SIWES).

My immeasurable thanks go to my great family for their contribution to my education and wellbeing MR. and MRS. ADELEKE (my parents).

With all due respect my profound gratitude goes to the entire staffs members of Kwara State Polytechnic, Ilorin for their contribution toward my academic journey and for the establishment of the Student Industrial Work Experience Scheme (SIWES) which has exposed me to the industrial-base knowledge, I gained during my training (skills). May the Almighty Allah bless and be with you all.

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CHAPTER ONE

INDUSTRIAL TRAINING FUND ITF AND SIWES

1.1 INTRODUCTION

Siwes, the student industrial work Experience scheme is a skill acquisition programmed that was Installed in 1973/1974 ITF was established In 1971 by decree 1 to 47 as amended In the 2011 ITF Act. Prior to the establishment of the scheme, there was a higher learning In Nigeria lacked adequate practical background Studies In Preparation for employment in the Industries. It was against this backup that the rationale for Initiating and designing the Scheme was hinged.

The students industrial work experience scheme (SIWES) is a skill training programs that prepare student of higher Institutes for industrial work against their graduating period it is a programme Inushing the students, the polytechnic and universities and industries. it was founded by the federal Government of Nigeria and jointly

Coordinated by I.T.F and national universities

Commission NUC

1.2 OBJECTIVES OF THE STUDENTS INDUSTRIAL WORK EXPERIENCE

- 1 To make students acquire good work habit
- 2 prepare student for the work situation that are likely to meet after graduation
- 3 To increase student sense of responsibility
- 4 To Expose students to more practical work methods and techniques
- 5 to avoid students in adjusting from college to Full time employment

CHAPTER TWO

INTRODUCTION AND BRIEF HISTORY ESTABLISHMENT

BBLOVE EATERY was established in 2018, which was located in 24 O' gas petroleum Badagary express way, Lagos state.

OBJECTIVES OF ESTABLISHMENT

The organization was established on the following objectives:

1. Quality services
2. Customers satisfaction
3. Convenience
4. Innovation
5. Community involvement

CHAPTER THREE

3:1 MY EXPERIENCE

Acquiring skills in my place of attachment has provided me with valuable experiences in customer service, food preparation and presentation, inventory management, team collaboration, time management, emotional intelligence and adaptability

In addition to my experience, I was taught:

1. how to entertain and persuade customers
2. how to address customers
3. how to maintain a neutral tone
4. how to attend to customer
5. how to keep good record sold item

A ledger sheet of BBLove EATERY

23 October, 2024

Dr	Acc	Cr
Lost Account	Profit Account	
	Monday	N8300.00
N6000.00		
	Tuesday	N10800.00
	Wednesday	N16700.00
N12000.00	Thursday	N7400.00
	Friday	N6800
N18000.00		N50 000.00

A typical example of Ledger sheet

CHAPTER FOUR

CHALLENGES AND RECOMMENDATIONS

Challenges During my SIWES program I encountered challenges like:

1. long working hours
2. customer complaint
3. high stress environment
4. fatigue and burnout

Recommendations. In a view of my industrial work experience, which lasted for three months. I would like to make recommendations.

All students on Industrial Work Experience should take the scheme so serious as it may speaks for them in later time and as well prepare them for industry of their choices.

CHAPTER FIVE

5.1 CONCLUSION

My three months industrial attachments with BBLOVE EATERY has been one of the most interesting productive and Instructive experience In My life

MY SIWES training with BBLOVE EATERY.

I gained:

- Good working ethics
- Discipline
- Time management
- Good financial record

All these valuable experience and knowledge that have gained were not acquired though the direct involvement in the task but also through other aspects of the training such as: work observation interaction with colleagues, superior and other people related to the Field.

REFERENCES

Manager, **BBLOVE EATERY**, Badagary express way, Lagos state, Nover 2024.

<https://nigeriafinder.com>

<https://www.legit.ng>

<https://siwesbeginner.com>